

BLACK DEER FESTIVAL 2024

ACCESSIBILITY INFO

Black Deer aim to cater for all access needs to ensure everyone has an enjoyable time at the festival.



THE LAND

The festival is held on a green field site with some flat and some undulating areas throughout. As with most outdoor sites the terrain can be uneven in places.

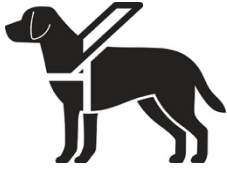


SERVICES

Black Deer Festival offers several facilities and services onsite including:

- 24-hour Medical & Welfare Centre
- Accessible Campsite - Close to accessible carpark and arena entrance
- Accessible Car Park – Close to accessible campsite and arena entrance
- Accessible Shower Rooms – Located within the accessible campsite.
- Accessible Toilets – Located across the festival.
- Accessible Viewing Platforms – Capacity is limited and at busy times those able to stand may be asked to make way for those unable to do so

- Refrigerated medicine storage.
- Wheelchair and Scooter charging



ASSISTANCE DOGS

Assistance Dogs are welcome onsite.



DEAF CUSTOMERS

Unfortunately, we do not have BSL / Sign Language interpreters at the festival this year.



CARER / PA TICKETS

We offer Free Carer / Personal Assistance tickets with the purchase of a festival entry ticket (Day or Weekend).

Carer / Personal Assistance Tickets are available through the Black Deer Festival ticket page [here](#)

You need to submit a copy of your associated document through the online application form [here](#) or by emailing accessibility@blackdeerfestival.com



TRAVEL & PARKING

Dedicated Accessible Parking is free for all those that have pre-registered or arrive on the day with a Blue Badge. It is located close to the Accessible Campsite and Arena Entrance.

Customers registered for Accessible Car Parking or Accessible Camping (including those in a live in) should enter the festival via Red Gate.

Please note we only have a limited quantity of Accessible Parking Spaces. Customers who arrive with a Blue Badge but have not pre-booked may be required to park in general parking for free.

Accessible parking passes are available through the Black Deer Festival ticket page [here](#).

You need to submit a copy of your blue badge or associated document through the online application form [here](#) or by emailing accessibility@blackdeerfestival.com

Customers confirmed for accessible parking will have their parking tickets emailed to them before arrival to site.



CAMPING

A dedicated Accessible Campsite is located close to the Accessible Carpark and Arena Entrance.

Spaces in the Accessible Campsite are limited, and you must purchase specific camping tickets for this area [here](#).

The Accessibility team are based in this campsite and will be able to assist if required.

If you are bringing a live-in vehicle (including caravan) into the Accessible Campsite you will need to purchase a live-in vehicle pass (1 per vehicle) [here](#).

If you require electric hook-up this is an additional purchase and can be selected when purchasing your live-in vehicle pass.



SUBMITTING SUPPORTING DOCUMENTS

It is mandatory to provide one of the following forms of documentation in your application as evidence of your requirements and/or to be granted a PA ticket. These can be submitted through the online application form [here](#) or by emailing accessibility@blackdeerfestival.com

Documents accepted are:

- Armed Forces Independent Payment
- Blue Badge – for accessible parking requests only
- DLA Letter – care and / or mobility – You will need to submit the middle / higher rate for a PA / Carer ticket
- Evidence that shows you are registered severely sight impaired (blind) or deaf
- Front page of Attendance Allowance letter – No specific rate required
- Medical Profession Letter
- Personal Independence Payment (PIP) – You will need to submit enhanced daily living or mobility rate for a PA / Carer ticket
- Recognised Assistance Dog ID card
- The Access Card or equivalent with a +1 Icon for a free PA ticket
- War Disablements Pension

We will keep these documents secure, and once we have reviewed them we will immediately and securely destroy them.

We recognise that the evidence above is not definitive. You are welcome to email copies of any additional evidence that supports your booking.

Please contact us at accessibility@blackdeerfestival.com, if you wish to discuss further.



CONTACT

To apply for access services please fill out the online application form [here](#)

Please contact us at accessibility@blackdeerfestival.com, if you have any enquires.